

Understanding Reconstruction



Fire **Smoke** **Water**

The goal of the AAS Restoration Structure Division is to return a devastated property back to its pre-loss condition. In order to quickly and efficiently reconstruct the property, AAS Restoration's Reconstruction Team, the specialized tradesmen, and the property owners must each play a part in the overall process.

Repair Estimates and Approvals

We will work with your schedule to set an appointment for the AAS Restoration Estimator to view the damages and to collect photos and information needed to complete an accurate estimate for your insurance company. Once it is completed and reviewed, our estimate will be submitted to your adjuster for approval. Unfortunately, this time frame can vary depending on the extent of your damages and the availability of your adjuster. After we receive your insurance carrier's approval and your authorization to begin repairs, an AAS Restoration Production Manager and a Project Manager are assigned to oversee the reconstruction process. One of these two will be your point person for the remainder of the project.

Project Preparation

Within 48 hours of the estimate's approval by you and your adjuster, the AAS Restoration Production Manager will contact you to schedule a walk-through of the property. The purpose of this meeting is to familiarize the production manager with the details of the loss and to determine what is needed to restore your property to its pre-loss condition. Once all questions have been answered and all plans have been confirmed, the production manager will prepare a comprehen-

sive reconstruction timetable. Every effort will be made to adhere to the timetable; however, unexpected events (such as bad weather) may prevent us from completing some items on time. Adjustments to the schedule will be communicated to you as quickly as possible. Any conflicts you have with the schedule should be brought to the attention of the production manager as well.

Property Owner Responsibilities

It is critical that you submit all your material selections to your Project Manager in a timely manner in order for AAS Restoration to stay on schedule. Our production staff will provide budgets for all replacement materials; your project manager will assist you, provide product sources, and alert you to deadlines. If you choose to upgrade materials or add improvements that go beyond the approved estimate, you will need to submit those requests in writing as soon as possible to your project manager. Our production staff will then advise you of the additional cost and time required to include these changes.

You are encouraged to contact AAS Restoration, Inc. at any time during this process with questions you may have. Our mission is to provide you with the highest quality service by technicians and tradesmen specially trained to respond to your unique situation. It is the cooperative efforts of everyone involved—you, your insurance adjuster, and the AAS Restoration Team—that will guarantee a quick, efficient, and professional reconstruction of your property. Our goal is not only to meet your expectations, but to exceed them.



24 Hour Emergency Service
816.861.1550
Toll Free 1.866.WE DRY KC



Office 816.861.1550 • Fax 816.861.1056 • www.aasrestoration.com
3131 Wheeling Avenue • Kansas City, Missouri 64129